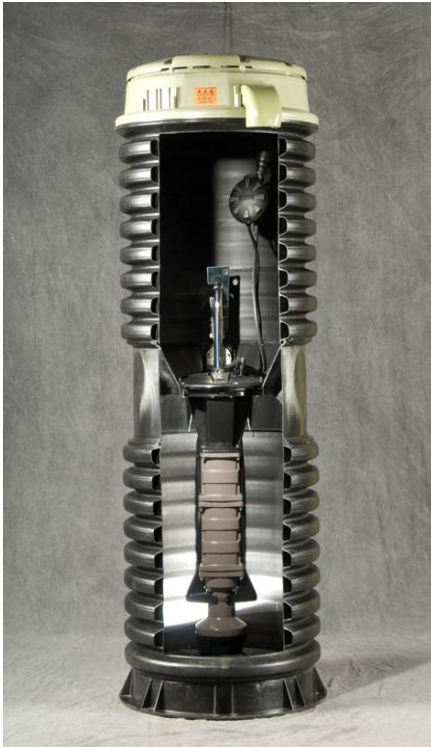


USER INSTRUCTIONS FOR THE ENVIRONMENT ONE GRINDER PUMP



Congratulations on your Environment One Grinder Pump investment. With the proper care and by following a few simple guidelines, your Grinder Pump will give you years of dependable service.

Care and use of your Grinder Pump

The Environment One Grinder Pump is capable of accepting and pumping a wide range of materials. Regulatory agencies advise the following items should not be introduced into any sewer either directly, or through a kitchen waste disposal unit:

Glass	Diapers, cloth, wipes, Swiffer Pads
Metal	Plastic objects (toys, utensils, etc.)
Seafood Shells	Sanitary napkins or tampons
Kitty Litter	Aquarium Gravel

In addition, you must **NEVER** introduce into any sewer:

Explosives Strong chemicals (paints and solvents)
Gasoline, Flammable material
Lubricating oil and/or grease

Periods of disuse and winterization:

If your home or building is left unoccupied for longer than a couple of weeks, use the following procedures:

Purge the system:

Run clean water into the unit (about a bathtub full), immediately turn off the water and allow the Grinder Pump to run until it shuts off automatically. It is recommended that the power be left on to the unit.

Your Grinder Pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

General Information

In order to provide you with suitable wastewater disposal, your home is serviced by a low-pressure sewer system.

The key element in this system is an Environment One Grinder Pump. The tank collects all effluent from the house. The solid materials are then ground to a small size suitable for pumping as a slurry with the effluent water.

The Grinder Pump generates sufficient pressure to pump this slurry from your home to the wastewater treatment receiving line and/or disposal plant.

NORTH SMITHFIELD, RI GRINDER PUMP

HOMEOWNER MANUAL

ENVIRONMENT ONE GRINDER PUMPS



SERVICE

F.R. MAHONY & ASSOCIATES
273 WEYMOUTH ST.
ROCKLAND, MA 02370

Dawn Marcinkus, Service Coordinator
SERVICE 508-765-0051

OFFICE PHONE
781-982-9300

IMPORTANT CONTACT INFORMATION

LOCAL DISTRIBUTOR AND SERVICE
F.R. Mahony & Associates
Rockland, MA
Main Number 781-982-9300

Service Number 508-765-0051
Dawn Marcinkus, Service Coordinator
Emergency Service number 508-765-0051

PUMP MANUFACTURER:
ENVIRONMENT ONE CORPORATION
2773 BALLTOWN ROAD
NISKAYUNA, NEW YORK 12309-1090
1-800-944-6160
www.eone.com

MAINTENANCE

Environment One Pumps require no periodic lubrication or maintenance.

Homeowners should follow all instructions for the proper operation of their Grinder Pump.

Repair service should only be provided by an authorized factory trained professional.

IF EVENT OF AN ALARM KEEP WATER USE TO A MINIMUM

Tips on reducing water use:

- Do not run appliances that use water
- Put a stopper in the sink if you need to wash something
- Put a stopper in the tub if you need to take a shower
- Keep toilet flushes to a minimum

Alarm conditions

If a pump fails to come on, an alarm will contact will close. The alarm will continue to exist until the problem is remedied.

The alarm may be silenced by pushing the silence button located on the bottom of the alarm panel.

In the event of an alarm – check to see that at the circuit breaker is not tripped.

PLEASE CALL:

F. R. Mahony & Associates
Emergency Service number 508-765-0051

If your power goes out:

Your Grinder Pump cannot dispose of wastewater without electrical power
Keep water use to a minimum.

Once the power comes back on the alarm should clear within 5-10 minutes.

If an alarm condition does not clear itself after 15 minutes please call for service. Any intermittent alarms should be reported to service personnel.

GRINDER PUMP SERVICE REQUEST

Please note that the pump warrantee covers repairs and replacement of defective parts. It does not cover damage due to mis-use or neglect. If service person is dispatched and it is found that it is not a warrantee situation, payment will be required at time of service and written homeowner authorization will be required prior to start of repairs..

Before calling for a repair, have the following information available for the service coordinator.

- 1.) Does an alarm condition exist? _____)
If so, for how long? _____)
- 2.) Brief description of the problem: _____)
- 3.) Is the unit indoors or outdoors? _____)
- 4.) Please verify that there is power to the grinder pump unit. Check circuit breakers at the alarm panel and also at the house panel.
- 5.) Please provide the following information:

Date _____) Time: _____)
Person making request: _____)
Phone: _____)

Address where pump is located:

Street: _____)
Town: _____)
Homeowner Phone # _____)